

ONE TEAM RECOGNITION

NOMINEES FOR MONTHLY AWARDS

Being for: March & April 2022

🎉 Congratulations to everyone who has been nominated this month.

ANC Contractors

Name	Driver/Dept	Reason for nomination	State
Alexandro Yaldo-Kisso and Offsider Joseph	7451	They went above and beyond when they could have said "Too hard". So impressed by their work ethic. Great work guys.	NSW
Daniel Abbas	456	Daniel continually goes above and beyond to ensure Bunnings and their customers have positive outcome and exemplary delivery experience. Daniel has helped on a number of occasions in recent weeks to cover jobs that other drivers have refused and does it with enthusiasm and without complaint. Daniel would be well deserving of Driver Of the Month	NSW
Dawood Koro	7469	Hard worker	NSW
Jack Freeland	422	Jack recently gave up his own time to come into the Bella Vista office and talk all things Pet Circle scanning to help us improve our app functionality.	NSW
Josh Griffith	7280	he is always happy and willing to help with any job regardless of the issue.	NSW
Mohammed Milhem	496	Driver is always going above and beyond to help out with any extra work throughout the day no matter the area. He excels at his job and is always polite and friendly when talking to no matter the situation.	NSW
Parvaaz Johal	5156	Parvaaz recently gave up his own time to talk to us about all things Pet Circle and help us improve the app functionality.	NSW
Paul Locke	500	Paul recently gave up his own time to come into the Bella Vista office and talk all things Pet Circle scanning to help us improve our app functionality.	NSW
Sammir Hassan	424	Sammir helped me out on saturday with a difficult job that had been refused by the driver, he had 1 job left to do and this job brought him out of the way by an extra 30 minutes in traffic. Sammir didnt complain and did the job successfully and we were able to recover the job all because of him ! So thank you Sammir for helping me out !	NSW
Allan Peppercorn	1903	Allan has been doing a great job in his role as Lead Driver in Hitli.	QLD
Laurent Lenato	58	Fabulous driver to work with. We recently approached him to be a permanent training support for new starts coming onboard with ANC in his area. He happily accepted and has been such an incredible example and support to our new contractors for their first days on the road - Thank you Laurent!	QLD
Otto Salesui	1304	Very courteous to the team and HDC staff. Always willing to lend a hand.	QLD
Sayed Jafar Musawy	674	Very professional and organized person, who goes beyond to provide an excellent customer service.	SA
Matt Ingram	3803	Matt is very helpful at Blackwoods always providing support to myself and the other drivers.	VIC
Suman DeSilva	3379	Suman has been a very consistent and helpful driver at Blackwoods	VIC
Habibulhaq Rahimi & Mohammad Niazi	553	Habib & Mo go the extra mile to make sure the customer experience is a positive experience. NPS score is always high and full of positive comments. Keep up the great work guys!!	WA

ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Chriselle Santiago	Customer Service	I like her very calm demeanor and her dedication to work. She is also very approachable and easy to work with.	Clark
Jay Anthony Lansangan	Customer Service	Jay is the prime example of a team player and is very much worthy of this months nomination. Jay has taken on extra responsibilities with monitoring the Pet Circle Vic account. It is a challenging space to look after and Jay has handled the transition seamlessly. It is such a pleasure to work along side Jay, he is dedicated, diligent and makes the day fun!	Clark
Sheena Serrano	Customer Service	Sheena displayed an explicit performance as a Jr. Team Leader role when one of the Team leader is out for Leave. She is reliable and hardworking person.	Clark
Christopher Cepak	Innovation & Technology	Nom 1: Chris has been super helpful and proactive in his support for our operations team with all things pet circle. He is getting close with figuring out a solution to drive better outcomes at each DC with the driver scanning process. Nom 2: Chris has an unrelenting focus and determination to support and improve various team's daily lives / work. Thank you Chris, for all the help and support you provide 😊!	National
Hiroe Tanno	Finance	Hiroe is just a superstar. No matter how busy she is or what she has going on she always supports and helps her Team and the business . A major asset to ANC as a whole, one of the quiet acheivers in the Team who we would be lost without. Thank you Hiroe!	National
Implementation Team	Innovation & Technology	The Implementation team as a whole do such a fantastic job in collaborating, supporting and contributing to so many departments and solutions across ANC! Well done team :)!	National
Jennifer Norman	People & Culture	This is no small feat - Jen successfully rolled out both a new payroll system and rostering technology across our base of 200+ employees, engaging leaders to simplify and automate previously manual activities. She spent 12 months scoping, designing, testing, implementing and more. Lots of people provided input and support along the way, but Jen has been one of two constants in this transition, taking on full responsibility for the outcome. She continues to fix some of the teething challenges, but Jen has surprised even our external partners with her ability to achieve time, effort and budget commitments that were established early in the project. Her subject knowledge and commitment to achieve success has been well recognised by all. She even had to manage a scope change part way through the project and several system issues requiring manual workarounds while we waited for patches to fix them. Jen has been amazing in her capacity to integrate and roll out this major change for our people. Feedback from the external project management has been full of compliments for Jen leading one of the most streamlined projects they've witnessed - that's huge praise from an unbiased provider!! Well done Jen!!	National
Kristy Coverdale	Innovation & Technology	Superwoman incarnate.	National

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Marissa Pasalodos	People & Culture	The amazing Marissa has supported Jen to successfully roll out a new payroll system with all its complexity of dealing with multiple awards and multiple employment arrangements across our base of 200+ employees. Marissa worked closely with Jen for the past 12 months to help scope, design, test, implement and more. Lots of people provided input and support along the way, but Marissa has been one of two constants in this transition, working incredible hours to ensure she helped to deliver the best possible outcome on time. Marissa continues to identify and fix some of the teething challenges, and there is no doubt that she has impressed all of us including our external partners by stepping up to the immense challenges of this project.	National
Steven Magliaro	Innovation & Technology	Nom 1: Steven has shown dedication and willingness to help people in understanding the process or the system, He always gives extra effort in things he does. ANC is very lucky to have Steve on board. Winning teams have players who make things happen ~ John C. Maxwell Nom 2: Steve has had some super challenging implementations to deal with of late and has smashed it. It has been a tough and frustrating time with new and existing accounts having to go live under not ideal circumstances. The amount of work that has gone into getting these account to a place where we could go live and the onging support has been enormously appreciated. Thank you!	National
Tony Lo	Innovation & Technology	Tony is always happy to jump in and help when the situation requires and he always follows up on what needs to be done. Very organised and always taking notes. He's a great asset to the Innovation & Technology Team and ANC.	National
Ty Pederson	Business Development	Working really hard to delay the roll out of new business and manage anxious prospects whilst we struggle for fleet.	National
Amanda Pedersan	Operations	Amanda is always helping everywhere she can. has helped with staff shortages in this space and is always happy to go above and beyond.	NSW
Bajrang Bothra	Operations	Baj always strides to achieve his best everywhere he can. He is always professional and possesses very strong ethics towards his work. He works very well within his team and always tries to help where he can. He has been very good addition to the Bunnings team	NSW
Nick Kotevski	Operations	Nick is always looking out for all of his staff, he works an enormous amount of hours, including weekends to ensure operations is running as smoothly as possible. Nick goes above & beyond to ensure as much work as possible is covered with our current shortage of vehicles, he is always juggling trucks & vans from one account to another to get the job done.	NSW
Paul Nguyen	Operations	Paul tries his very best everyday to help everyone. I understand Sydney are very short staffed at the moments and Paul is doing his best to help. Thanks Paul.	NSW
Tammy Gater	Operations	she is a good leader and to work under - Always willing to help in any way - Extremely polite, courteous and understanding at all times. She works well with all staff within her group and is always professional.	NSW
Anson Nesci	Operations	Anson is extremely helpful and always happily assists in reaching the desired outcomes for any issues presented to him.	QLD
Jamie Nash	Operations	Nom 1: On top of his already large work load, Jamie covered invoicing and driver pays while admin was away on leave. Nom 2: Always going out of his way to mentor me and offer support when it's not his task too. Thank you for always just listening and answering all my questions. You are a true leader.	QLD
Sean Glasgow	Operations	Sean is such a pleasure to work with. Always up to lend a hand and share his knowledge with his colleagues. He holds great relationships with our clients and is a huge support to our teams on the road.	QLD
Sindy Hullan	Recruitment	Nom 1: Great team player, goes beyond to help and a very hardworking person Nom 2: Sindy and Kristy have been instrumental in assisting NSW recruitment in not completely falling over. Their tireless work and additional effort has been well above and beyond what is expected of them and recognition of their efforts is a bare minimum of what they deserve :)	SA
Chantelle Bartolo	Operations	Nom 1: Chantelle - You friggin' ROCK. In what is proving a challenging time for recruiting drivers into new client accounts, the results you were able to manifest in such a short time are AWESOME. Thank you so much - your help and can do attitude is very much appreciated! Nom 2: Chantelle's commitment to ANC is second to none. Balancing and completing a large number of critical tasks to ensure our customers are provided with the agreed service outcomes is not recognised as it should. Chantelle would be a worthy winner of the employee of the month.	VIC
Matthew Costabile	Operations	A very hard working person and deals with many things which makes him a valuable asset for the Vic ops.	VIC
Murtaza Butt	Operations	Tazz is an outstanding employee and makes such a positive impact on our team down here in Vic. This is evident as he has just been given the much deserved opportunity of being a full time allocator. I know he will do this new role justice, he excelled in the aa space, Tazz is an extremely hard worker and goes beyond what is required of him, always with a smile on his face and without complaint.	VIC
Paige Richardson	Operations	Nom 1: Outstanding effort daily, keeping up with all the white goods tasks pretty much by herself while a staff member is on leave. Puts in 100% effort all the time. Nom 2: Paige demonstrates every single one of ANC core values. She is a dedicated worker and despite having a lot of work, Paige is always willing and happy to help anyone who needs it. Paige has excellent communication and teamwork skills, that makes the workplace a positive environment. And it is such a pleasure to work with her.	VIC
Rikash Singh	Operations	Rikash's attention to detail in the way he allocates is incredible. His commitment to the client and our drivers to provide optimal runs really needs to be commended. Rikash allocates with dignity and it is such a pleasure to work along side him.	VIC
Kristy Turner	Recruitment	Sindy and Kristy have been instrumental in assisting NSW recruitment in not completely falling over. Their tireless work and additional effort has been well above and beyond what is expected of them and recognition of their efforts is a bare minimum of what they deserve :)	WA