

# ONE TEAM RECOGNITION

## NOMINEES FOR MONTHLY AWARDS

Employees & Drivers

*Being for: November 2021*

**@ngratulations to everyone who has been nominated this month.**

### ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Sheena Serrano	Customer Service	Even before she became a Jr. Team Leader, she was always there to help and assist, especially now that she is appointed as Jr.TL. She is knowledgeable about the process and hard-working.	Clark
Kristian Houe	Business Analyst	Kristian has stepped into the role of Regional Recruitment Manager temporarily and is doing an amazing job leading the QLD & NSW recruitment teams. Thank you for your leadership :)	National
Kristy Coverdale	Innovation & Technology Team	Kristy tackles anything with commitment, focus and expertise. Kristy has a collaborative and guiding nature and always ensures she manages stakeholder expectations to ensure we arrive at the right outcome.	National
Natalie Troupkos	Communication & Brand	Nat is an absolute pleasure to work with. Thank you for actioning all our requests so quickly and working so hard in the background to help us achieve our targets :)	National
Rima Aboumelhem	People & Culture	Always happy to assist wherever needed and always does so with a smile. Thanks so much for everything you do Rima!	National
Steven Magliaro	Innovation & Technology Team	Steven is always so helpful, insightful & positive. He is a welcomed member to our team & we are all looking forward to working alongside him.	National
Tony Lo	Innovation & Technology Team	Tony has provided excellent support with new client Envirostream, for a national rollout programme, co-ordinating deliveries across 6 states, cheat sheets, systems & processes, and managing the challenges along the way with great precision. Excellent work.	National
Brianna Gater	Operations	Bri is a great allocator and is always there to help her team. She is quick to problem solve for both QLD on Saturdays and NSW the rest of the week!	NSW
Danielle Hughes	Operations	Danielle give 150% everyday, not matter how much she is under the pump she will always help anyone at anytime	NSW
Leon Viles	Operations	Wanted to congratulate Leon on his promotion to management as he has earned it! Leons knowledge of ANC clients goes above and beyond Bunnings, having once been a driver, he has worked his way up to the top and knows what it takes.	NSW
Tammy Gater	Operations	Of late, there has been a fair bit of pressure placed on the NSW team with some sharp improvements required for one of our major customers. The changes required some very challenging conversations with fleet that weren't as receptive as we needed them to be, however Tammy took the task in her stride and pushed forward. She has shown great determination and persistence (sometimes against her beliefs) and ultimately delivered some huge improvements in areas that previously seemed unreachable. Well done Tammy, we appreciate what you and your team are doing :)	NSW
Allison Leitner	Operations	Alli always is on top of her work and willing to help out others who are struggling. Always so great to talk to for a morale boost and really brings the office together.	QLD
Anson Nesci	Operations	Nom 1: Always ready to help. Nom 2: Anson has continued to pick things up quickly and is very helpful when asked	QLD
Jodi Abraham	Operations	Jodi has a lot of responsibility on her shoulders and still manages to push through it everyday. I find her to be a very supportive and positive colleague when she isn't keeping to herself :)	QLD
Robyn Harris	Operations	Robyn handles a lot of different aspects within the company, luckily she has a large knowledge of how everything works and manages to stay on top of it exceptionally well.	QLD
Sandra Rose	Recruitment	Sandra is amazing at her job and her bright attitude really encourages our new recruits as well as office staff. Always there to lend an ear to anyone struggling which helps everyone get through the day	QLD
Anthony Loprete	Recruitment	Anthony has been such a great helping hand in all states when it comes to recruitment and compliance, he has always supported his work mates as well as shown the light when in a dark tunnel. Great work Anthony!	SA
Maja Knezevic	Operations	Maja is a consistent hard worker and all her efforts are greatly appreciated. Keep up the great work Maj!	SA
Michael Aliferis	Operations	Michael is such a positive person, even with dealing with difficult customers and situations. Thanks for always brightening up the operations room. :)	SA

Name	Driver/Dept	Reason for nomination	State
Raj Mishra	Operations	Raj has managed the training of many new drivers effectively during this busy period, happily accommodating them into his schedule while working around other duties. He has really shown that he is a team player and cares about our drivers.	SA
Sindy Hullan	Recruitment	A dedicated, thorough, caring and hardworking person. Always goes above and beyond to help.	SA
Brittany Martin	Operations	Nom 1: Brittany is always there to help when it is needed and brings in a happy and bubbly energy when she walks in the room. It is always a pleasure to work with Brittany. Nom 2: Brittany has a lot of accounts and still always manages to keep on top of all of the drivers. thanks for your hard work	VIC
Donna Sherriff	Operations	Donna consistently provides outstanding support across Operations and Administration.	VIC
Leigh Blaker	Operations	Leigh always goes out of his way to help the AAs and always will work towards an outcome rather than saying no immediately. Leigh is a great asset to the team.	VIC
Matthew Costabile	Operations	Nom 1: Matthew is one of the best allocator always chilled out and is always helping AA's with any issue. No problem is too big for him and solves them in a very effective way. Nom 2: Matt has been our VIC star the last few weeks! he is our go to problem solver and is always willing to help Nom 3: Matt is honestly my go to for putting out any fires I throw his way, and always with this cool, calm and collected demeanor. If I need a problem solved, I go to Matthew straight away. He is a multi purpose allocator, give him any account and he will allocate it! And in between him allocating all the accounts and keeping me sane, we find time to have a laugh, I appreciate having him apart of the Vic team!	VIC
Murtaza Butt	Operations	Nom 1: Taz is very much straight on to if it's customer service or allocation or assisting to the drivers. he is proving his real capacity time to time. Keep it up Taz. Nom 2: Our weekend Rockstar here at the ANC office in Vic. Tazz gets the job done, with the best attitude. He is such an asset to the team, he is capable, proficient, his knowledge from being a driver helps us all gain that extra perspective and do our roles more effectively, and he brings some spark into the office on the weekend. It is such a joy working with Tazz.	VIC
Nafis Imtiaz Rahman	Operations	Nom 1: Nafis always keep all AA's under loop and constantly checks if all the drivers are doing good and also discusses any problem if there is any. Nom 2: Nafis has a great attitude and is always happy to go out of his way to help and learn new accounts.	VIC
Paige Richardson	Operations	Nom 1: Paige comes into work every day and tackles many obstacles in the Whitegoods accounts and rarely ever complains and takes these challenges and fixes everything to the best of her ability. Nom 2: Paige has always been helpful and solves any problem in a very effective way. Nom 3: Paige has done a great job stepping up in the mornings and sorting out any issues that come up making the afternoons go smoothly	VIC
Rikash Singh	Operations	Rikash is under a lot of pressure over the weekends with VIC, SA and WA allocations, he is always in a happy mood and does his best to tackle all the problems thrown at him. It is always a pleasure to work with Rikash and see his positive energy in the office.	VIC
Vinit Doshi	Operations	Vinit is very knowledgeable on whitegoods and a great help. Things would not go as smooth without his hard work and attention to detail.	VIC
Kane Silvi	Operations	Amazing leadership within the office, appointing appropriate tasks for efficiency within the operations team. Has definitely put his work before himself.	WA

ANC Delivery Professionals			
Name	Driver/Dept	Reason for nomination	State
Ahmad El Kobaitri	5128	Ahmad just upgraded from a van to a truck and he is a really hard worker.	NSW
Al Osmani	7128	Al is a lifesaver! He works super hard to ensure that we can cover deliveries and has saved us on certain occasions with covering a few not so fun deliveries. Driver is all about ANC and Bunnings.	NSW
Jack Thehu Guo	428	Driver always is helping his Bunnings team out with jobs that we sometimes need him to go a little out of the way for. Jack is a super fast and efficient driver who should have been recognised a long time ago for his hard work.	NSW
Mark Youssef	5036	Nom 1: Bunnings Kirrawee have said they love him does so much for their store Nom 2: Driver always looks after the customers and goes above and beyond the service agreement. He also does his best to go above and beyond for Bunnings.	NSW
Norm Hanna	411	Norm always smashes out his AM Deliveries and works really hard to complete all work.	NSW
Oscar Saba	446	Oscar is currently off due to his and his wife's newborn child! Wanted to say a big congratulations and thank you for always going above and behind for ANC and Bunnings and their customers. Oscar is always putting 110% in	NSW
Greg Hutton	368	Greg works hard every day, often doing long distances just to ensure we can get the jobs covered. His work ethic is to be commended. He believes in working hard, being reliable, and doing the job right the first time. He is a valuable asset to ANC QLD.	QLD
Michael Unison	303	Always willing to help out no matter the work - great guy to work with and has really gone above and beyond for us :)	QLD
Deepankar Duggal	3459	Deepankar is doing an outstanding job meeting the responsibilities of driving for a new account with ANC (WGAC). He is certainly establishing & creating an excellence name for himself as he tackles the new demands and challenges that comes with this. On one occasion, he completed his allocated run and then picked up 30+ orders from another WGAC driver who called off, and finished them in the same day! All within his legal driving hours of course. Very deserving of this nomination.	VIC
Lord zerum	3764	Lord and Ryan have been completing a project for zen desk to a government company where they have been receiving a lot of positive feedback. It is no easy task what they are doing but they are doing a super job all the while	VIC
Matthew Ingram	3803	Matthew is always willing to help out other drivers and with other runs at Blackwoods.	VIC
Ryan Mashford	3654	Lord and Ryan have been completing a project for zen desk to a government company where they have been receiving a lot of positive feedback. It is no easy task what they are doing but they are doing a super job all the while	VIC
Sayed Mukbel	3921	Awesome NPS results, a pleasure to deal with, and willing to help in all accounts when needed. Keep up the great work,	VIC
Craig Handley	251	Client Feedback: Hello I just wanted to commend the ANC drivers who delivered my order from Bunnings Halls Head WA. They were very professional, well dressed, clean and well spoken, listened and placed items exactly as requested with the big, friendliest smile. I am disabled so having delivery people like this is a joy to behold. I would have them back every time. Thank you.	WA
Nicola Norwood	257	Client Feedback: Hello I just wanted to commend the ANC drivers who delivered my order from Bunnings Halls Head WA. They were very professional, well dressed, clean and well spoken, listened and placed items exactly as requested with the big, friendliest smile. I am disabled so having delivery people like this is a joy to behold. I would have them back every time. Thank you.	WA