

ONE TEAM RECOGNITION

NOMINEES FOR MONTHLY AWARDS

Employees & Drivers

Being for: March 2021

@congratulations to everyone who has been nominated this month.

ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Arlan Pineda	Claims	Nom 1. Arlan has not been with ANC for long but he has stepped into IKEA claims at our busiest time of year and taken on a big job with a lot of responsibility. There is a lot to learn and so many different scenarios with claims - its a world of grey. Arlan is doing a great job learning the IKEA claims. Keep up the good work. You should be proud of what you have achieved in such a short time with ANC. Nom 2. Arlan is doing a great job! He is working hard to close out pending claims.	Clark
CS Team Leaders - Melissa Roxas, Rafaela Garcia & Ryan Estrada	Customer Service	You guys rock! Thank you for all your hardwork, guiding and training the team.	Clark
Jasmin Caguntas	Admin Support Supervisor	Very Kind, Hardworking and Generous Supervisor!	Clark
Melissa Roxas	Customer Service	Melissa's communication with her team is exceptional. She is a pleasure to work with and has a great attitude. I really enjoy working with her, ANC is lucky to have Melissa.	Clark
Paul Nicdao	Claims	Claims is not an easy job, it's quite hectic and it takes someone very organised with a good memory to handle all the different scenarios going at once. Paul handles this pressure extremely well and manages to stay calm at all times. His knowledge of claims is extensive and he does an amazing job in this area.	Clark
Sheena Lou Serrano	Customer Service	Sheena is one of the most Hardworking and Helpful Team Member in Clark Team. She works patiently and diligently.	Clark
Alanna Beard	Account Management	She has been relentless in trying to complete half a dozen major integrations with major clients as well as handing over tasks to other NAM's prior to her leaving to have her baby. This is all happening while she is over 30 weeks pregnant and she is still dealing with the day to day management of her accounts.	National
Amy La Cioppa	National Admin	Amy has been working hard in the past few weeks helping out claims team to clear all pending claims. Thanks a ton Amy!	National
John Barbaro	Account Management	John is the easiest member of the Account Management team to get along with. He genuinely cares about the welfare of both employees and contractors. We appreciate all of your effort and care - thank you.	National
Kate Nelson	National Sales	Just a big all round thanks to Kate for all the advise and assistance she provides on a daily basis. No matter what is going on, Kate always makes the time to lend a hand and talk things through. Just a big and continued thank you!	National
Kristy Coverdale	National Projects	Nom 1. Kristy is running a new implementation for Zen Space desks and created a really great platform through the use of teams channel for the project, some great looking tools like cheats for various team members so we all now what is expected to achieve success -great work. Nom 2. She deserves a shout out for all her efforts since she has joined ANC.	National
Kylee Bidwell	National Operations	KB is a fantastic manager and mentor for ANC and it's people.	National
Mark Rice	Account Management	You are a gem Ricey and ANC is so lucky to have you doing what you do. Mostly without fame or recognition you never say no and just do as you have to do no matter what is thrown at you. You are a true BOG	National
Nathan Dawe	Safety	Nathan is always very helpful, he is also one of the most polite people I have dealt with at ANC. Nathan knows his stuff and always provides great input.	National
Tamara Uasi	National Admin	Tamara at lighting speed set up new KPI report for new client we have been rolling out Zen Space Desks- client is really impressed with both the quality and speed of what we present to them - awesome work!	National
IKEA Allocations Team	Operations	These guys will always try to go above and beyond. training new staff. Working as a team and satisfying a ever changing customer.	NSW

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Kelly Armstrong	Operations	Nom 1. Kelly is a great allocator and is always willing to help the VIC Whitegoods team. She is always assisting and trying to accommodate the many requests we send through to her on a daily basis. Thanks for everything you do Kelly. Nom 2. Kelly is an excellent allocator, she always goes above and beyond, always managing to accommodate the many requests sent through from the whitegoods team and is always helpful. The whitegoods team really appreciate all your help.	NSW
Leon Viles	Operations	Leon is always giving 100%. He always gives his time to cover if asked. leon can always be counted on to help wherever needed	NSW
Matt Latimore	Operations	Nom 1. Matt is outstanding in what he does. The team support he gives often goes un-noticed, however it is much appreciated. Nom 2. He just never quits! Such an awesome "hands on" supportive manager who goes above and beyond.	NSW
Regina Barkmeyer	Operations	Regina is excellent on the phone. Keeps a calm demeanor and calms escalated situations very well. Always respectful to drivers and customers and always follows up when she says she will. Keep up the great work Regina.	NSW
Ross D'urso	Account Management	Thanks for your passion Rosco and all that you do for your clients. You are a gem and a great asset to ANC	NSW
Sheryl Christensen	Operations	Sheryl is a pleasure to work with, she is supportive and helpful, always willing to jump in and help out. Great team player.	NSW
Tione Plowman	Operations	Tione is only new to ANC but has already mastered her role. Tione is bubbly and friendly and is always willing to help her team.	NSW
Allison Leitner	Operations	Nom 1. Allie is a hard worker, Always in to work early. She is exceptional at her job, but as a result her work load is ever increasing. She sincerely deserves the recognition. Nom 2. Alli is an amazing worker, she is always at work on time everyday going above & beyond what is asked of her. She is very good at her job & is always happy & willing to help out others and always with a smile.	QLD
Derek Simpson	Operations	Nom 1. Derek continues to do a great job every day handling the Corporate fleet, despite recent changes and challenges. Thank you. Nom 2. Derek has been doing a fantastic job covering on his own in Trevor's absence. Great work Derek.	QLD
Gunjan Desai	Operations	Gunjan is a pleasure to work with. He has formed good relationships with the QLD team and provides honest and timely feedback, which we certainly appreciate. Thank you.	QLD
Jamie Knight	Account Management	Great work Jamie and never recognised enough for what you do. Your attention to detail and love for your job is done with kindness and a passion like no other. Well done mate on all that you bring to ANC	QLD
Jenny Hatch	Operations	Jenny has stepped up and willing to do the extra time needed to help out her colleagues. Her help has been much appreciated.	QLD
Parminder Mavi	Operations	Parminder is new to the ANC office but is settling in and doing a really great job. Thanks Parminder, you're a pleasure to work with.	QLD
Robbyn Miller	Operations	Robbyn is doing a fantastic job at Pet Circle, despite the constant setbacks of late linehauls and flooding! Its a tough job which the entire business seems to be focusing on, and everything filters down to the person on the ground - you are handling it extremely well. Well done.	QLD
Sandra Lee Rose	Operations	Nom 1. Sandra has been amazing at stepping into admin to cover Kaylene's leave, and handling the work load so well. She is an admin star. Nom 2. Sandra has been going above and beyond to help fellow works and also helping out in other departments covering employees that are away or going away ,even when she doesn't want too.. Nom 3. Sandra is stepping out of her normal role to relearn admin and drivers pays so that another team member can go on leave.	QLD
Steve Fehay	Account Management	The king of the Goldy, you are always forgotten but loved by all. 2 words that come to mind to describe you is "Bloody Champ" thanks for all that you do Mr BrisVegas	QLD

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Anthony Devito	Operations	Anthony is new to ANC and has taken his role in his stride. Generating a strong rapport with contractors and employees. Welcome to the team and keep up the great work.	SA
David Greer	Account Management	David is doing a great job in the AM spot. His attention to detail is second to none and his love for his job and customers is exceptional. Good job Capt Chook!	SA
Maja Knezevic	Operations	Nom 1. Maja has been going that extra mile to ensure all aspects of the operations room have been covered off. Nom 2. Maja is one of the most pleasant and professional people to deal with is always helpful and courteous	SA
Scott Peters	Operations	Friendly, co-operative, helpful and understanding towards driverrers.	SA
Carla Dolby	Operations	Nom 1. Carla does an incredible job juggling her week between recruitment and the AA whitegoods team. In the AA space in particular you have been nothing short of amazing, you are always across everything and always go out of your way to help the team, stay back late, do extra hours on the weekend and more. Nom 2. Carla is a wonderful member of the team. Carla is a team player and will always help where she is required. She is friendly to all staff, clients and drivers and is a fantastic part of our team. Nom 3. Carla has really shown her work ethic with working in Recruitment and also the Allocator Assistant role she still works in. Carla has taken both roles and worked to be the best she can be and help both departments.	VIC
Christina Sem	Operations	Christina has done a great job on the Bunnings AM space and been a huge asset to the team this month.	VIC
Dana Ivanisevic	Operations	Dana is a superstar, she is always across everything in the whitegoods space. She covers a mile long list of tasks that are not in her job description and she never complains. The AA team would be lost without you Dana.	VIC
Daniella Dolby	Operations	Daniella is very new to the VIC team but proven to be an absolute asset! She has been an incredibly fast learner, she is always looking to learn more and she has fit right into the team!	VIC
Dean Blanus	Operations	Nom 1. Fantastic work, great leader and reliable. happy to be working alongside him. Nom 2. Deans willingness to jump in, help out, trouble shoot and act to ensure Client & Customer experience is delivered is so appreciated by those around him! Thanks for all the help and the knowledge sharing to help find the right outcomes.	VIC
Jack Brown	Operations	Jack has done an amazing job juggling morning allocations for VIC and our interstate whitegoods accounts this month. Jack always goes above and beyond to ensure the day runs smoothly.	VIC
Mariana Ivanisevic	Operations	Nom 1. Mariana does an incredible job working across all accounts, she juggles bunnings, whitegoods, pet circle, customer service, all without complaint. She is always available when we need her and we can always count on her! Nom 2. Mariana has proven herself to be such a competent, reliable and an incredible team player within the AA team. She is trained across multiple accounts and is always available to assist anyone whenever she can, and with a smile on her face. It is a pleasure to work along side her.	VIC
Matthew Costabile	Operations	Matt has done an incredible job allocating in the whitegoods space and assisting the AA team, we highly appreciate all your hard work.	VIC
Murtaza Butt	Operations	Tazz is transitioning from being a driver for ANC, to being in the office doing AA duties, incredibly well. Tazz still has the best can-do attitude and is picking up his new role remarkably quickly and actioning tasks effectively. Tazz is proving to be an asset for ANC on the road and behind the desk.	VIC
Sanyam Gupta	Operations	Day in and day out Sam goes above and beyond for the AA team, always jumping into emails and jumping in to help call delays or reschedule jobs when we are inundated. We cannot thank you enough for all your hard work Sam!	VIC
Alex Tenner	Account Management	Great job AT. Never enough recognition for what you do in the hard space of WA madness.	WA

ANC Delivery Professionals

Name	Driver/Dept	Reason for nomination	State
Dani Edigo	7173	Dani is always reliable. Turns up everyday. Gets the hard jobs done. Easy to work with. Hugely appreciated.	NSW
Harsimran Singh and Surinderpal	7101	Nom 1. Just had a great delivery by a couple of guys on a Sunday. Big smiles, easy service and great communication to let me know when they were coming. Didn't intrude on the visitor parking area and respected the property. Nom 2. I want to thank you very much for delivering my goods this morning. I want to say how very happy I am with your drivers. They kept in constant communication, arrived when they said they would, and were polite, cheerful and very willing. They were delightful men. I hope that when my next delivery comes I will have these two drivers again. Thank you for sending them	NSW
Jarred Hodges	462	Jarred has received some very positive feedback from stores in relation to his friendliness. ANC has also received feedback from a customer advising of the fantastic customer service he supplied on delivery.	NSW
Michael Noor	714	Nom 1. Customer said he is very polite and lovely as is his offsider Nom 2. Customer rang said wanted to give driver a 10 out of 10 for excellent service. Great customer service.	NSW
Parvinder Singh and Amandeep Singh	7201	Great team getting great feedback. I feel the need to send an email because they both need to be commended on their beyond the expected service, Professionalism, helpfulness and their generosity of sprit. It was only this morning that I received a delivery from one of your competitors who was rude, dumped the freight and had a no care approach even after i expressed to him that both my wrists were fractured. Your boys were absolutely lovely and helpful with very very very professional mannerism and I believe they should be commended foe their job well done and most importantly their efforts recognised. Their generosity of sprit and love for their job showed and was apparent. I hope you would be kind enough to recognise and commend them for their beyond the expected service. professionalism and express my regards and appreciation.	NSW
Sami Nahlous	5002	Sami never say's no to helping another driver, always completes his run & continually receives great feedback from our customers	NSW
Andrew Kinghorn	68	Andrew is willing to go the extra mile to get jobs done, travelling to do so, gets in and gets the jobs done, always keen to help out, especially last minute in the afternoons.	QLD
Deepak Chandra	809	Deepak is a fantastic driver always willing to help. He is very friendly and goes the extra mile for all his customers. Deepak is great to talk to and will always make us laugh. Thanks for all you do Deepak!!	QLD
Gordon Simpkins	141	Gordon is a great assist to our fleet. He is a hard worker and has a good repour with our customers.	QLD
Javier Mosquer	28	Harvey has embraced his role as a Pet Circle driver with an amazing amount of enthusiasm. He always arrives early to meet the truck and talk about all the deliveries he has for the day. He has been a great addition to the ANC team. Keep up great work Harvey and have a sleep in every now and again!!!!	SA
Mohamad Jalees	575	Mohamad is always positive and it a pleasure to work with.	SA
Sunggon Nam	96	Gon is efficient and friendly, he has great 'tetris' skills when loading his vehicle.	SA
Zubiar Attahi	52	Zubiar is a true professional. He always presents himself and his van immaculately. He approaches each day with a steely resolve and is determine to complete all jobs regardless of how many have been allocated to him. Zubiar, thank you for your contribution to the ANC Pet Circle team.	SA