

# ONE TEAM RECOGNITION

## NOMINEES FOR MONTHLY AWARDS

Employees & Drivers

Being for: May 2020

**Congratulations to everyone who has been nominated this month.**

### ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Hiroe Tanno	Finance	Hiroe is always a pleasure to work with promptly responding to queries with a very friendly manner.	National
John Barbaro	Account Management	John has been a great support to the Operations team jumping in and helping out - thank you John	National
Leyla Van de Beek	Operations	Leyla has produced some amazing reporting during the COVID-19 crisis which has helped give us the visibility to respond to this unprecedented crisis. She also stepped in when the Clark team went offline and picked up a large number of their responsibilities to ensure we had continuity of process and reporting. There was a massive uplift in work during this time, which included creating reports on the weekends, and this was all done with accuracy and efficiency. She is a very valuable asset to the Operations team.	National
Lucy MacMillan	Information Technology	Lucy is constantly making sure that every piece of work that hits her desk with it being minor or major is meticulously worked through and her dedication to her role and the business is second to none. Lucy works a lot of extra hours to make sure deadlines are always met, even if there are last minute changes. Thank you Lucy for all the hard work and expertise you bring to the IT Team.	National
Lynda Langkilde	Information Technology	Lynda is always making sure that every piece of work that she completes and any problems are dealt with in a professional and timely manner. Since joining the IT Team full time Lynda has excelled dramatically and learnt a lot in a short time. Thank you Lynda for you contribution and what you bring to the IT Team.	National
Natalie Wisely	Finance	Natalie is always very helpful is assisting the drivers and the ANC team when resolving driver issues.	National
Navin Navaratnam	National Projects Team	Navin is simply a pleasure to work with! Always delivering great results and happy to help out in any situation.	National
Ross D'Urso	Account Management	Ross has been a great support to the Ops team over the past couple of months from Bunnings deliveries, training drivers and now onsite @ Pet Circle - thank you Ross	National
Ashley Richards	Operations	Ash has been great value in the field helping to train 50+ drivers in the Bunnings space	NSW
Brett Smith	Operations	A huge effort from Brett over the past few months dealing with the ever changing IKEA landscape, whilst delivering great on time performance	NSW
Gail Brown	Operations	Gail is a great support for our whole operations team. I greatly appreciate her passion and positivity.	NSW
Karen Hancock	Operations	Nom 1: VIC would like to say a big thank you for Karen's help in our training and her support with JB/TGG Queensland account. A big Help and a pleasure to work with. Nom 2: Karen has been a pivotal part of the TGG / JB QLD implementation. Karen has been training, supporting and going above and beyond daily to help all team members and the client. A true ONE TEAM effort! Thank you Karen! Nom 3: Karen has been a powerhouse during May supporting the Melbourne team during the implementation of JB / TGG in QLD - fantastic effort Karen Nom 4: Karen's support and assistance to VIC ops during the QLD JB/TGG implementation was a god send. We appreciate the shift changes, long days and high volume of emails/calls that you so happily assisted with. Thank you from all in VIC and on behalf of QLD I am sure!	NSW
Mark Robb	Operations	Nom 1: Mark is always willing to help the business in any way he can, but during the last few months, as we've worked through the challenges of the coronavirus, he has excelled. He has picked, packed and shipped uniforms, dropped off hand sanitiser to drivers at sites across suburbs, kept records of equipment being taken from the office to support our WFH activities, monitored the safety of the remaining employees in the office, checked in with people, maintained kitchen products and clean paper towels to keep the kitchen sanitised - all the odd jobs that others don't have time to do, Mark ensures they get done. He understands the little things that are so important to the successful running of a business. Having Mark around to help everyone out in ways that align to our ANC Values is a bonus to ANC. Thanks Mark for being a great team member and a Delivery Professional! Nom 2: Mark has been amazing since the start of this Covid-19 crisis. With helping everyone get set up at home by getting their computers and monitors to them. Then delivering office chairs, headsets and all sorts of other things. The biggest task that he has helped me personally with is getting the uniform requests written up, picked and delivered. Also the HUGE task of helping pack away a MASSIVE delivery of uniforms that was made so that we didn't run out during these crazy times. To put it into perspective, we have had over 150 requests from new and existing Drivers/Offsiders/Ikea Loaders/Staff since April that he has helped with! Nothing has been a bother to him, absolutely fantastic!	NSW

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Tammy Gater	Operations	Tammy has provided great support to her team during the WFH period in one of our busiest periods. When faced with the challenge of a mammoth spike in volumes she took it in her stride, rarely missing a beat	NSW
Tung Bui	Operations	Tung has been rock solid during the craziness in the Bunnings space over the past couple of months working some incredibly long hours to get the job done - well done & thank you Tung	NSW
Jamie Nash	Operations	Jamie has been putting in all of his spare time to be available for everyone during these unusual times we are facing. We appreciate your loyalty, commitment and dedication Jamie. Thank you.	QLD
Warwick Shepherd	Operations	Warwick has worked hard non-stop since joining ANC this month and he helped us achieve a goal we couldn't have done without him. Warwick deserves recognition and a long weekend.	QLD
Maja Knezevic	Operations	Maja is a real asset to our operations team. Always comes to work with a positive attitude and is always supportive to her peers.	SA
Michael Aliferis	Operations	Michael is a kind gentleman who is always helping & sharing his wealth of knowledge & experience. He is very good at his job & a silent achiever. Michael is great to work with bringing joy to the office on a regular basis	SA
Scott Peters	Operations	Scott is always willing to help with any tasks his given as well as being out in the field supporting our drivers which he has built a strong rapport with.	SA
Tricia Colson	Operations	Outstanding relationships with clients. Constantly getting positive feedback in regards to Trish providing solutions Great Stuff	SA
Dana Ivanisevic	Operations	Nom 1: Dana's brings her amazing attitude everyday to work. She is happy to do anything and everything that is required in operations and always willing to help out. Be it shift changes, weekend coverage, early/late starts. Just an amazing team player! Thanks Dana for all that you do without hesitation! Nom 2: Dana has been my right hand man this month! You have taken on so much and you are knocking it out of the park, id be lost without you!	VIC
Leigh Blaker	Operations	Leigh has done an amazing job with Queensland Miele TGG & JB switching on here in Victoria! Keep smashing it, we would be lost without you right now!	VIC
Ray Berzins	Sales	Ray has been a great point of support in developing new business opportunities and educating myself on pricing structures, procedures and systems and always happy to help me.	VIC
Shelby Williams	Operations	Nom 1: Shelby has gone well and truly above and beyond this month in particular with the JB/TGG implementation in QLD. extremely long hours, days and weeks now to ensure everything was actioned and not email or call was left unanswered. Honestly Shelbs, Thank you so much! Nom 2: Shelby has been instrumental in the roll out of the JB/TGG support in QLD. she has done an amazing job all while doing long days with a smile. great work Shelbs. Nom 3: Shelby has been an absolute champion when Victoria has taken on the Allocating/Customer Service for Jb Hi Fi & The Good Guys! Shelby always goes above and beyond for ANC and is always willing to help all her colleagues. Thank you so much for everything Shelby!! Nom 4: Shelby has done an awesome job since taking on JBHIFI /TGG Queensland in Vic. A few grey hairs and a few tears later she has handled everything thrown at her. Well done Shelby, keep up the great work!	VIC

**ANC Drivers**

Name	Driver/Dept	Reason for nomination	State
Ammar Louis	7393	I have had the pleasure of receiving 2 calls this week about Ammar, both calls from the customers was to advise ANC that he was very professional, polite, worked quickly but carefully. He took the time with an elderly gentleman to give him measurements so he could arrange another fridge as the 1 he ordered was too big. Both customers were very happy with him & the service he provided.	NSW
Bishoy Makary	7062/7362	Bishoy is so easy to deal with. No matter what is asked of him, nothing is too much trouble. He will go beyond expectations. Such a nice, genuine guy.	NSW
Calvin D'Silva	7075	He has gone above and beyond during these difficult times. Doing extras for some Customers Highlighted by a business Report last week.	NSW
Manjinder Sharma	7028/7328	Always ready to help when possible. Reliable and friendly.	NSW
Alfred McDonald	680	The shining star in the first few weeks of JB/TGG in QLD. Great communication and attitude not only with customers but also the Vic CS team. Can we please clone this team? WELL DONE team 680! Keep it up!	QLD
Dilbagh Singh	241	Is always going out of his way to assist ANC & customers. He is very respectful & attentive	SA
Jamie Stephens	523	Constant consistency in his role	SA
Jaswinder Singh	207	Jas is the kindest & friendliest gentleman who always performs to the best of his ability & ensuring that the customer receives the best delivery experience possible. He is always happy & eager to assist ANC where ever necessary.	SA
Sandeep Singh	256	A very helpful young man who always goes out of his way to assist & is a great set of second eyes on the job to assist ANC	SA
Sunggon Nam	96	Gon is a superstar in the IKEA Home Delivery Space! Always on time always willing to do any work given, does it with a smile on his face and always delivers on time.	SA
Ahmad Hussaini	3501	Ahmad is a delight to work with. He always has a smile on his face and is happy to go out of his way to service our customers.	VIC
Hazza Bawja	3130	Frankston Bunnings called to say that Hazza is a life saver and one of their favourite drivers and honestly your one of our favourites to! You are always there to help and always team ANC, we love what you do Hazza!	VIC
Roy Verma	3623	The girls at Frankston trade called to say just how amazing Roy is and how impressed they are with him and they are not wrong! You are always helpful, you are always happy and Bunnings and ANC both love what you do!	VIC
Craig Sargent	224	Craig is a new experienced recruit who is showing amazing performance and receiving constant incredible feedback. We are thrilled to have him join the ANC family.	WA