

ONE TEAM RECOGNITION

NOMINEES FOR MONTHLY AWARDS

Employees & Drivers

Being for: September 2020

@congratulations to everyone who has been nominated this month.

ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Melissa Roxas	Customer Service	Melissa is so lovely to work with and always has such a great attitude with work. Thank you for your hard work and always spreading joy.	Clark
Ashley Howell	National Projects Team	Ashley has moved across to five business days per week. Her dedication & drive are second to none. Ashley is a quiet achiever who flies well below the radar. She is always willing to help, patient, kind & approaches all tasks or issues in a way that makes it feel less of a drama, and more of an opportunity to learn. She is irreplaceable & I do not know where ANC would be without her!	National
Hiroe Tanno	Finance	Nom 1. Hiroe is one of the absolute hardest workers you will find. Over at least the last 6 months she has been working long hours and weekends to make sure the Finance function is covered. No matter how busy she is, Hiroe is always smiling, kind and lovely. She takes on anything that is thrown at her and the Finance Team and ANC is incredibly lucky to have a such a superstar working. Nom 2. Hiroe is always helpful and fun to work with. She's a great asset to the ANC team.	National
Ian Brown	National Sales	Nom 1. Performed well under huge pressure from Bunnings and has adapted to the pressure of his new role very well Nom 2. Ian has recently taken on National account management of Bunnings. Bunnings is ANCs biggest client and with that comes some big challenges. Ian has done an amazing job on this account. Nom 3. Ian has recently taken on the beast that is BUNNINGS and is doing an amazing job. Great work Ian! Nom 4. Ian has recently taken on the National Account Manager role for Bunnings. In this time he has hit the ground running with the account and has certainly done a great job since taking over from Gerry Hajek, who also did a great job on the account. What a lot of people don't see is that he is still looking after multiple other accounts on as a State Account Manager, where leading into peak, these accounts can become more and more demanding. He takes on any task in his stride and is always willing to lend an ear. Great job Brownly! Nom 5. Ian , has been with ANC for along time and has always given 100% to ANC, the drivers, and our clients. He has just recently taken over the BUNNINGS account during a very testing time and he has dealt with it like the champion and professional he is. He constantly goes above and beyond and is a great example of what work at ANC is all about .	National
Jennifer Norman	People & Culture	Jen is always incredibly busy with a massive number and variety of people and payroll responsibilities, but over the past few months, she has been working tirelessly on some additional finance activities. Jen has been working through a mammoth amount of reporting and analysis to provide important records to our senior execs. Her efforts to present the information in the best possible way will set ANC up for the future and she's done a great job of juggling this work with so many other needs across our big, growing business. We couldn't do HR without her! Thank you Jen for your outstanding commitment and contribution to ANC!	National
Lynda Langkilde	Information Technology	Lynda consistently and tirelessly maintains 100% commitment and dedication to her IT role within the business and is always making sure implementations, issues and requests are completed in a quick and timely manner. Thank you Lynda for your consistent hard work and dedication.	National
Mark Rice	National Sales	Mark Rice has had a lot on this month. He has showed up everyday (7 days a week) really going the extra mile to make sure everything runs smoothly at the new E-Stores - all while managing his normal workload. I have enormous respect for his outstanding work ethic.	National
Matt Wheatley	Safety & Compliance	Matt recently put hours of additional work into researching the best WAP (EAP) provider for our business. He sourced options, conducted interviews, negotiated the contractual requirements and then communicated the plans to others to get them involved in the final stages of launching the program. This was a job outside of his role requirement and he took it on to support his colleagues and help make ANC a great place to work. He puts our ANC Values into action every day with his demonstrations of CARE and RESPECT. Thank you Matt!	National

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Natasha Mavrangelos	Finance	Natasha is an amazing team member and is always going above and beyond to help wherever she can. Her attention to detail is second to none. She has the most lovely disposition. She is a highly valued member of the Finance Team and ANC.	National
Rima Aboumelhem	People & Culture	Nom 1. Rima goes out of her way to find a new gem of a quote to lead the reward & recognition nomination reminders each month. She always ensures they are relevant and encouraging. I love reading each one to see what she's found this month. She really cares about our people and even in this little way, she shows support for everyone to be their best. Nom 2. Rima did a wonderful job organising Steptember and motivating us to get out and move each day. Rima also topped the ANC leaderboard in donations. Nom 3. Everybody did their bit for STEptember, but Rima's constant persistence, enthusiasm and updates were the key reason that ANC succeeded so well, or even participated at all! Rima was the inspiration behind encouraging our people to get a little bit fitter and healthier, which is not easy when it's still cold outside. Even more so, she pushed everyone to contribute to the fund raising, and almost tripled our goal to help Australians with Cerebral Palsy – that's an awesome result and a tough benchmark for next year! And just one more reason to celebrate Rima, she raised more funds than anyone else in ANC! Nobody came close to her outstanding effort. Rima is an outstanding example of living our Values. Thank you Rima!!	National
Jess Quealey	Operations	Nom 1. Jess Quealey has been Juggling Several Clients over these Difficult Times. She has been Training New Office Employees as well as Listening to Driver and Customer Complaints with Patience. Yesterday one of the Customers called her A little Girl and that they Didn't have to Listen to her Amongst other Things. Jess Showed A Great amount of Restraint in Dealing with this Customer that even the Client WSI were going to Refuse them Service. Nom 2. Jess is always going above and beyond for the Home deliveries team, she is always helping out others and going above and beyond, she does so much more that people are not aware about and does it without a fuss. I real team player and glad I get to work with her daily	NSW
Matt Latimore	Ops - Recruitment	Nom 1. Absolute Legend of a boss! Can't speak highly enough of the support and understanding he gives, especially under these crazy times we are all enduring. He truly leads by example! Nom 2. Matt is an amazing ambassador for ANC, and the owner drivers know it, feel it, appreciate it. Check out some of these comments from recent interviews with our contractors. "I contacted Matt, mentioned I was interested. Matt was very helpful, he is why I liked the company, Matt was great, and Nick and the team, it's very easy to work and give your best when there's appreciation shown, with a good atmosphere it is easier to give, Matt and Nick great team to work with..." Amazing feedback, consistent feedback, full credit to this fine gentleman who shows all our core values in all his interactions. Nom 3. Matt is a true team player, always willing to have a chat, open to opinions, takes stress in his stride and very loyal to his team which he speaks so highly of. He just gets the job done and makes it look easy. Matt is an ANC superstar! Nom 4. Matt is a true leader and always professional, he is a pleasure to work with and nothing is ever a challenge or problem. He lives by the motto of "Paratus" at all times.... Nom 5. superstar Nom 6. Matt is the Best Boss and Team Member I have ever worked with. I adore working under his Leadership and Guidance. Thank you for all your work and support Matt 🙌	NSW
Allison Leitner	Operations	Nom 1. Alli is always so lovely to talk to and has really pushed through with some really hectic days recently. Thank you so much for all your hard work Alli! Nom 2. Despite having a less than stellar year, Ally has kept going and going and has continued to help the team out the team whenever she can. Please have a well-deserved break soon!	QLD
Jamie Nash	Operations	Jamie has done a great job covering for multiple people while they were away while also still looking after his own workload.	QLD
Jenny Hatch	Operations	Jenny is an absolute powerhouse and keeps carrying on, no matter the challenges she faces every day. Huge asset to the QLD team.	QLD
Michael Eaton	Operations	Mick's attitude all through Covid has not changed - he's still the local larrikin in the QLD office and it has kept everybody's spirits up, despite all of us being apart. Thank you for all you do to keep morale up and Bunnings service failures down.	QLD
Sandra Lee Rose	Admin / Recruitment	Nom 1. Sandra has recently stepped into the role of recruitment and compliance and is really doing a great job. She's really putting her all into sorting her admin work and balancing all the new complexities of her new role. Great work as always! Nom 2. Sandra has recently moved into the recruitment role and has achieved so much already, it shows that the new role is in good hands with her.	QLD
Brittany Martin	Operations	For being extra helpful and sweet over the last couple of weeks and making my job a million times better and easier as well as just being an awesome team mate and great person to work with	VIC

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Dana Ivanisevic	Operations	Nom 1. Dana is so helpful in every department, always willing to jump on board and resolve an issue when needed! Nom 2. Dana has been working so hard, doing extra hours, covering both bunnings and JBTGG and has been a massive help to everyone in the office. Dana you are an absolute superstar and I look forward coming to work with you when you are in	VIC
Glenn Uccello	Operations	Thank you Glenn for all your work, support, endless hours and everything you do for the Vic Team over many months. Have you had a day off in 4 months? Seriously Glenn is available to do anything 24/7 for months on end and will always answer calls at any time of the day or night. Thanks mate	VIC
Gunjan Desai	Operations	Gunjan is such an integral part of the Vic Ops team, and is also such a pleasure to work along side with. He is always happy to answer any questions I have and share a laugh between calls. And he has been starting super early lately to help out, I don't know how he does it!!	VIC
Jack Brown	Operations	Jack is the Clint Eastwood of ANC - he is cool, calm and collected and gets the job done.	VIC
Julia Ceniccola	Ops - Recruitment	What Julia has achieved during the last few months is nothing short of amazing. She's played a key part in the recruitment of almost 50 core ANC drivers and the set up of over 200 outside hire drivers since the start of August. We'd seriously be sinking in VIC if it wasn't for this monumental effort and she should be proud of what she's achieved.	VIC
Rikash Akshay Singh	Operations	Rikash has hit the ground running and is settling in the team incredibly well. Such a helpful and enthusiastic addition to the team.	VIC
Ryan Carter	Operations	Thank you Ryan for all that you do. Your efforts are nothing short of amazing and the learning of the new PTV system has been awesome.	VIC
Shelby Williams	Operations	Nom 1. Shelby is just always switched on and ready to go! Never misses a problem and sorts it ASAP and is also lovely to speak with. Thanks for all your hard work Shelby! Nom 2. Shelby has been a massive help, guiding me with all my questions and helping me out no matter what. She makes learning new things and just work in general so much easier. Not only that, she consistently goes above and beyond in the work she does for the ANC office	VIC
Vic Ops Team	Vic Ops Team	For being such a great help from everyone and making my first couple of weeks really enjoyable and welcoming	VIC
Erin Kurtze	Operations	Erin worked tirelessly to recruit a team of 15 high quality delivery professionals for the Pet Circle contract in WA in just over 3 weeks. An outstanding effort from an incredibly dedicated person.	WA

ANC Delivery Professionals

Name	Driver/Dept	Reason for nomination	State
Deepak	7204	Always helps out with anything that you give to him and always friendly to customers and staff, glad he is a IKEA driver and represents the drivers well	NSW
Juan Castillo	547	Good customer feedback, a driver that comes in, does his work and goes home. Very little noise from this driver. Hey ANC, I had a massive Ikea order delivered this morning by Juan. I live up 7 flights of stairs and he fully just got it up there with a smile on his face in 2 trips - absolutely awesome! Brightened my morning, get more of him. Thanks heaps Juan! Benjie	NSW
Chirag Patel	667	Nom 1. Aside from being incredibly polite and excellent at communicating with operations, Chirag is always willing to go above and beyond and assist operations where ever we need, we greatly appreciate all his hard work. Nom 2. Positive attitude and willing to help where every possible.	QLD
Dean Williams	671	We are so appreciative of everything Dean & team do, they are always willing to assist and go out of their way to get the job done. They are hands down our most reliable JB TGG crew.	QLD
Lance Glasgow	182	Lance is a quiet achiever as he usually works late hours when everyone else is asleep. He does his job well and will always go the extra mile when needed to ensure the customer receives their delivery.	QLD
Malik Parveen	687	Nom 1. Malik & Team have done an excellent job at improving their communication this month and going over and above for their customers. Keep up the good work team! Nom 2. Always helpful and clever. never heard NO from this guy.	QLD
Ralph Butters	63	Nom 1. Even through multiple issues with vehicles and almost flying cars - Ralph still makes sure he is available and ready for whatever we have for him in furniture and adhoc. Thank you Ralph!! We would be lost without you. Nom 2. Ralph has got to be the most resilient person I know. His van went up in flames and he laughed it off, but kept going in a rental vehicle until he got his new van - which got destroyed in a matter of weeks when a car literally landed on top of his van. His response? "Oh well I needed a new van anyway." The man is unstoppable.	QLD
William Perfect	657	Nom 1. Will is an awesome driver and is always willing to help us with anything we may need. He provides amazing customer service to all his customers and is just a great and reliable member of the team. Thank you for everything you do Will! Nom 2. Will & Team are incredible, they are always helping the operations team and the other JB TGG delivery teams, we heavily rely on them for their outstanding installation skills and appreciate everything they do. Nom 3. Never heard No from this team. always willing to help.	QLD
Mohamad Jalees	565	Always has a positive attitude	SA
Nicholas Day	578	Nick & Team have been such a great help this month in the JB TGG space, we really appreciate everything they do and their excellent communication.	SA
Nishan Panesar	565	Always has a big smile on his face and is always willing to help out other drivers	SA
Harpal (Hazza) Bajwa	3130	Always ready for work and willing to go anywhere where we need him. Very positive attitude.	VIC
Harpreet Singh	4132	Did a really long out of the way job for me quite late into the afternoon which no one else wanted to do and was really understanding and nice about it	VIC
Harshkumar Patel	3462	Harsh is always happy to help out when we ask, drive where ever we need him to go and with no complaint. He is always willing to go that extra mile to assist the team and with a great attitude.	VIC
Prudhvi Anumanthular	3601	He's willing to go anywhere for the work. sent him few jobs when he was in Gisborne and jobs pick up from Chrinside park, he accepted all the jobs and completed everything. not a single message or phone call for not doing it or far from where he was. appreciate his attitude.	VIC
Johnny Mak	183	Johnny has worked extremely hard using his wealth of knowledge to provide assistance to other drivers in the Pet Circle contract to help ensure a smooth and successful first week. A true driver team leader.	WA