

# Safety & Compliance Alert

July 2021

## Complex Deliveries during NSW Lockdown

Greater Sydney, Blue Mountains, Central Coast, Wollongong, Shellharbour

On Friday 9 July we communicated that ANC would be stopping Complex Deliveries. Some Complex Deliveries have continued and ANC is working with our clients to minimise risk for all deliveries and protect everyone throughout the supply chain. We are continually reviewing Public Health Orders and completing detailed risk assessments with relevant clients.

While we work through the details with each client we want to protect all our contractor drivers and maintain open communication including hearing your feedback.

If drivers have any concerns with the delivery site based on the recipients health indicators including COVID-19 or flu like symptoms, coughing or sneezing, please consult with your ANC Manager. You do not have to enter the site if you feel at risk. We do ask you to safely delivery the goods while maintaining all COVIDSafe behaviours.

### COVIDSafe Behaviours

- Masks are mandatory at all times
- Wear the mask properly – covering over nose, mouth and sides of face, fitting snugly under your chin
- Physical distance of 1.5m at loading - stay in vehicle until load ready, avoid walking around sites
- Physical distance of 1.5m (at least) throughout the delivery, especially when entering homes
- Ask recipient of goods to keep 1.5m physical distancing (at least) and wear a mask at all times, with only one person communicating with the delivery team
- Contactless POD – photo of goods on site, type in recipient name with X in place of the signature
- Do not distribute 'thank you' cards
- Follow the [Complex Deliveries Cleaning Guide](#)
- Practice extremely good hygiene:
  - Wash or sanitise hands frequently
  - Cover coughs and sneezes, dispose of used tissues immediately
  - Avoid touching eyes, nose, mouth
  - Clean and disinfect surfaces: steering wheels, dashboards, internal vehicle surfaces
  - Clean and disinfect objects: mobile phones, keys, wallets, pens and work passes
  - Increase fresh air flow by opening windows or adjusting air conditioning



### IF YOU'RE SICK GET TESTED QUICK

- **Stay home** if you or a member of your household is waiting for test results
- **Stay home** if you or a member of your household could be a COVID-19 close contact
- **Stay home** if you're unwell (fever 37.4+, sore throat, cough, shortness of breath, runny nose).
- If you're sick get tested quick.

Thank you for your care, professionalism and vigilance throughout these unprecedented times.

For any questions or concerns, please contact [Matt Wheatley](#), ANC National Safety & Compliance Manager, telephone: +61 418 683 140.