

August 2017

ANC announces Kylee Bidwell as National Projects Manager

ANC is pleased to announce Kylee Bidwell's appointment to the new senior position of National Projects Manager.

Ms Bidwell has held a number of roles during her extensive 24 years in transport and logistics. She has been a key member of the ANC team since 1993. Most recently she was the Western Australian State Manager, where she was responsible for day-to-day operations of the state, including management of over 50 staff and contractors servicing clients such as Bunnings, Fantastic Furniture, Telstra and IBM.

The newly created role of National Projects Manager will oversee the implementation of new client operations, with a focus on the development of internal and external processes for maximum efficiency and effectiveness of resources.

Ms Bidwell will report to the National Manager Operations, Roger Cengarle, who said of the new appointment: "Setting up a new dedicated fleet delivery service takes time, experience with continuous assessment and improvement in the first critical months of operations. ANC has appointed this highly experienced senior resource to manage and seamlessly coordinate ANC and the client's various departments. We have invested in the role to ensure we quickly and efficiently develop the most suitable delivery service, so that the client sees the best results as soon as possible, and the customer delivery experience is consistently excellent.

"Kylee has excelled in her role of WA State Manager over the past three years and has shown her flair for project management and leadership. She has a natural talent for seamlessly transitioning new clients to ANC services and we are excited about the positive impact this role will have on all new clients at a national level.

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For further information, please contact:

Mary Cassidy, MCH Consulting

Email: mary@mchconsulting.com.au

Phone: 0414 652 442

Notes to Editor

About ANC

ANC is a privately-owned company specialising in dedicated fleet home delivery and dedicated fleet corporate delivery services in metropolitan areas around Australia.

ANC traces its history back to 1921, when it started delivering theatre tickets via horse and cart. Today ANC employs 800+ staff and contractor drivers across the country, with an annual turnover of \$69million; making it one of the country's largest Australian-owned fleet services.

Today, ANC provides critical dedicated on-demand courier teams, multiple-person delivery teams for customer home delivery and last-mile delivery for major Australian and international brands such as Bunnings Warehouse, IKEA, Williams-Sonoma Inc, Telstra, Australian Cement and Fuji Xerox to name a few.

The business strives to be the safest dedicated fleet partner with highest customer experience rankings. ANC is investing in environmental projects, staff training and partnering with academics to be at the forefront of innovation in transport and logistics.

ANC fast facts

- 800+ staff and contractor drivers across all major metropolitan areas in Australia
- Annual turnover of \$69 million in 2016 tax year
- 682 vehicles on the road throughout 2016
- In 2016, ANC's accredited dedicated vehicle fleet delivered over 1.7million consignments across Australia, equating to over 500,400 tonnes of goods
- The business is currently working on a joint project with University of Technology Sydney and the Department of Industry, Innovation and Science on routing optimisation technology to reduce time on road for vehicles and the goods in transit. This is an algorithm-based project that Maths PhD team has developed, based on creating efficiencies through improving on the age-old business algorithms of the 'travelling salesman problem' (or vehicle routing problem) with the 'bin packing problem'. The project commenced in 2016 with the aim of increasing workload management, fuel and cost efficiencies for both ANC and their clients.
- ANC partner with Australia's leading brands including as IKEA, Telstra, Fuji Xerox, Fantastic Furniture, Bunnings Warehouse, Laminex, Cement Australia and Bunzl, to name a few.