

ONE TEAM RECOGNITION

NOMINEES FOR MONTHLY AWARDS

Employees & Drivers

Being for: June 2020

@congratulations to everyone who has been nominated this month.

ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Everyone	All of them	It has been 3 months since Clark went into lockdown, and we quickly pivoted to all work from home. The quality of work from everyone initially, and now has been unprecedented. From the executive team that had to make quick decisions to everyone consuming the fast changes and applying them. People amaze me in how flexible and resilient they are - even if they don't believe it themselves. Everyone should be proud of their team, their work, and more importantly themselves.	National
Dennis Ditianquin	Customer Service	Dennis is doing a great job, has gone above and beyond this month in particular with QLD JB/TGG Pre-calls. Well done Dennis. Way to go!	Clark
Melissa Roxas	Customer Service	Melissa is doing an awesome job, has gone above and beyond this month in particular with actioning QLD JB/TGG emails and bookings. Well done Melissa! Way to go!	Clark
Benjamin Taylor	National Projects	Benjamin is the epitome of an excellent Manager & Leader. He is engaging, positive, resilient, kind, caring, enthusiastic & supportive of his team 100% of the time. He is uplifting & admirable, especially during the dire COVID-19 period, always reassuring & cheering on his team to do their utmost best, always!	National
Julius Waras Carstensen	Account Management	Julius has only recently joined the ANC family but he is already making such a big impact. A fantastic addition to the National Account Management team!	National
Maria Harrison	People and Culture	Maria puts the entire One Team First. She is always there caring for the rights and wellbeing of others and more than often puts herself second. Maria is a true leader (great colleague) and team player who lives the ANC values.	National
Nathan Dawe	Safety	Nathan is so incredible reliable and consistent. While quietly spoken, what he has to say is always worth listening to. He brings excellent perspective and insights to the team. It is a pleasure and privilege to work with him. His ability to step in and step up has been proven time and time again including these crazy COVID months.	National
Duran Nadas	Operations	Excellent trainer, can cover everyone always	NSW
Jess Quealey	Operations	Jess is always spot on with what she does to support the business. Always comes up with a solution and gets the best possible job done	NSW
Mark Rice	Account Management	Mark is a long time employee of ANC and just works behind the scenes, dealing with the customer, who he has built great relationships with, communicating with drivers and always available to share his wealth of knowledge with Operations.	NSW
Nick Kotevski	Operations	Nom 1: Nick is central to so many decisions, issues and complexities every hour of every day and deserves the best recognition for this Nom 2: Nick is reliable and supportive. He always has our back and I am very grateful for this.	NSW
Ross D'Urso	Account Management	Ross has had some enormous workloads and responsibilities thrown at him in June and has carried everything through successfully and without any issue	NSW
Kristian Huoe	Operations	Always takes the time to explain things properly and makes sure you understand what has been explained. Kristian will also check that you have what you need to complete your tasks and always makes sure his team has no issues.	QLD
Robyn Harris	Operations	Robyn has been a big help in the JBB/TG first few weeks!! Well done Robyn !	QLD
Maja Knezevic	Operations	Nom 1: Maja is a fantastic asset to this business. She is always happy to assist other staff in any aspect and always does so with a smile. Keep up the great work Maja. Nom 2: Maja is always very helpfull and plesant and courteous to deal with. Always takes the extra effort to resolve issues with out any fuss, a credit to the SA customer service area	SA
Dana Ivanisevic	Operations	Nom 1: Dana has helped trained me from the ground up this last month, always there ready to help and give me opportunities to learn on my own. i feel confident when i come to work because i know im going to have all the help i need to grow and flourish in my new job. super thankful for all of her help. Nom 2: Dana has taken on a large amount of new responsibilities in the last few weeks in relation to JB & TGG QLD and SA having had no previous experience on the account and she has done an incredible job, we could not survive without her in this space, continue to kill it Dana! Nom 3: For the massive help that you have been training new team members over the last month, all whilst handling the new challenges that have been thrown at you in your role during that time! You are a superstar!	VIC
Dean Blanusa	Operations	Dean has been a fantastic leader in the recent months during covid and while VIC has been increasing work load. I take my hat off to all the the hard work and long hours Dean has put in not just recently but always.	VIC

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Eilis Spence	Operations	For the massive help you have been teaching, guiding, answering questions and helping the new staff members learn about their new roles. You are a legend!	VIC
Fernando Serra	Operations	Fernando has stepped up when it has counted taking on both SA & QLD TGG/JB allocations no mater if it even goes past his alloted working hours . He also helped me out ensuring my evening was easier when we were on the same shift. A true team player!	VIC
Jack Brown	Operations	Nom 1: Jack has been an awesome addition to the ANC VIC Team. He has come into the work place with an awesome attitude and is doing a great job adapting to his role!! Welcome to the VIC Team Jack!! Nom 2: Jack has only been with us a short time and in that time has strived and picked it all up super quickly. Jack is a keen learning and has an awesome work ethic. keep up the hard work! Nom 3: Jack is a new employee starting as an allocator assistant, he has fitted in with the team and proven he is very capable and now has become a weekend allocator. Well done and welcome Jack	VIC
Lauren Cank	Operations	Lauren is new to the team however you would think she had been here forever! She has picked up Bunnings and the home deliveries space incredibly well and is creating great relationships with the drivers and clients.	VIC
Leigh Blaker	Operations	Nom 1: All the hard work and the dedication you put into your job, which does not go unnoticed! You have also been a massive help to the new team members! You are a legend! Nom 2: Very helpful and have solution for almost everything.	VIC
Ryan Carter	Operations	Nom 1: Ryan has consistently performed over the last few very difficult months. Nom 2: Ryan's work is exceptional. His allocations are usually spot on and he controls ANC Vic (all accounts) in the early hours when most are asleep. Ryan will always take calls, even when outside work hours and never fails to do it with a smile. Thank you Ryan for all that you do. Nom 3: For the mega legend you have been teaching, answering questions and helping the new staff members learn about their new roles. You are a champion!	VIC
Shelby Williams	Operations	Nom 1: Shelby is meticulous, thoughtful and is AMAZING with our Customers / Clients. If someone tells me Shelby is looking after something I don't need to give it another thought, I know it will be done to the highest possible standard. Nom 2: Care for the business is the most valuable thing and attitude she has always and all the time. Nom 3: For the incredible job you have done training new team members over the last month, whilst dealing with all the new challenges that have been thrown at you over that time! You are a champion!	VIC
The Whole VIC Team	Whole Team	The whole team have been incredible in the way they have approached, treated and helped all of the new staff that have come on board in the last month! You have been welcoming, helpful and just all-round superstars!	VIC

ANC Drivers			
Name	Driver/Dept	Reason for nomination	State
Saif Alyasseri	7106	Saif and offsider Mel were involved in a major special project for a major client in June, and were spot on with their work, reliable, professional and forever smiling, a real credit to themselves	NSW
Jason Moaga	7366	Jason and offsider Jamie were involved in a major special project for a major client in June, and were spot on with their work, reliable, professional and forever smiling, a real credit to themselves	NSW
Allan Osmani	7128	Allan is a new'ish driver to the Bunnings Fleet and what addition he is!! So far we've had numerous praise reports and requests from some of our most demanding stores to service their customers on a regular basis. Allan is exactly the kind of driver that helps businesses thrive and his attitude towards what we're trying to achieve is what we require from ALL our delivery professionals. Thank you Allan and all the best!!	NSW
Gurwinder Singh	633	Excellent driver, always there to help, never complains about his work.	NSW
Rayan Jabro + Muneer	7112	Professionalism and thinking outside the box. The below feedback is from a very happy customer. Today I had two of your staff deliver a Miele Dishwasher to me at 1/8 Park Crescent, Pymble. Your drivers names are Rayan and Munner. There is a lot of building work going on in our street at the moment and a constructions worker from a building site nearby parked across my access pathway making it impossible for what should have been an easy delivery of my dishwasher. I spent an hour running from one building site to another to locate the inconsiderate driver hoping to get him to move his car to no avail. I thought I would have to reschedule a new delivery date but Rayan and Munner worked around it to come up with another solution to get the dishwasher into my townhouse, this would have made the delivery so much harder for them and I so appreciate the extra mile they had to go to do this. Both these men are efficient, kind and I would class them both as "gentlemen", I was soooo impressed that I felt I should email you and let you know. There was no mess left behind, and Rayan showed me how to use the dishwasher also.	NSW
Sami Nahlous	5002	Customer (Louise) called to pass on her feedback, she was extremely happy with the drivers happiness, how careful & pleasant he was, confirmed he is practicing his social distancing excellently, Overall said her experience was fantastic, best driver she has ever had a delivery from.	NSW
William Perfect	663	William is such a lovely person to speak to and he is always doing his best to provide the best customer service to his customers. Thanks for everything you do William!	QLD
Kerry Hallows	675	Kerry and team have been excellent in the JB/TGG QLD space, they are easy to deal with, willing to help out when we need and continue to communicate excellently with the VIC Ops team.	QLD
Michael Stanton	690	Michael and offsider are a great addition to the JB/TGG QLD space, they are silent achievers with excellent customer service and continue to communicate excellently with the VIC Ops team.	QLD
Dilbagh Singh	241	Is always friendly & helpful, has been amazing with a tremendous attitude to assist a new customer & ensuring a fabulous experience so they continue to use ANC	SA
Harwinder Singh	145	Harwinder has been with us for about 2-3 months and has been doing an amazing job. He is an efficient worker, always looking for work and happy to help!	SA
Sandeep Singh	256	Is always friendly & helpful, ready to assist all the time. Has been amazing with a tremendous attitude to assist a new customer & ensuring a fabulous experience so they continue to use ANC	SA
Jagroop Singh	566	Jagroop is always happy and positive. He often helps other drivers load up and is a team player.	SA
Micheal Dimasi	278	Micheal is always going above and beyond for ANC and our customers. Micheal has a great attitude and is always smiling. Bunnings staff members are always requesting to have him conduct their work.	SA
Mark O'Connor	3358	Nom 1: Mark has been such a great help this last month, working as a model ANC driver and doing what he can to help us out. He helps make our job easier here in the office and we would be lost without him. Nom 2: Mark has been on our fleet for quiet some time now and is such a hard work . Mark is willing to do anything we throw at him and always get positive feedback from the stores and customers.	VIC
Suraj Kaluhalamulla	3607	Suraj has been a great addition to the Blackwoods team always willing to help out with extra drops.	VIC
Zivko Kolevski	3248	Zivko is a great help at Blackwoods and other accounts.	VIC