

COVIDSafe Deliveries

**DELTA
STRAIN**

NSW Lockdowns - Delta Restrictions

Greater Sydney, Central Coast, Blue Mountains, Wollongong, Shellharbour and Regional/Rural

Complex Deliveries STOPPED. Masks are MANDATORY. Updated 13 Aug.

[LGAs of Concern](#)

[Regional and Rural Affected Areas](#)

[NSW Legislation – Public Health Orders](#)

CONTRACTOR CARE: If ANC Contractors have any concerns with the delivery site based on the recipient's health indicators (COVID-19 or flu like symptoms) please consult with your ANC Manager.



CONTACTLESS DELIVERIES **CONTINUE**

- Front Door
- Inside the Front Door
- Into the Garage

Recipient must ensure 1.5m physical distancing and wear a mask at all times, with only one person communicating with the delivery team.

ANC delivery teams must ensure 1.5m physical distancing and wear a mask at all times.

ANC will send an SMS directing customers to **SAFE DELIVERIES** during COVID-19.



COMPLEX DELIVERIES **STOPPED***

- No Delivery Into Room of Choice
- No Installations
- No Assembly
- No Unpacking and Removal of Packaging
- No Removal of Old Comparable Product

***Exception:** Essential white goods only. No person, other than another ANC Contractor, is in the same room as the delivery team when carrying out prescribed work. This exception excludes [LGAs of Concern](#).

Delivery restrictions minimise time onsite, maximise physical distancing and protect everyone in the delivery chain.



CONTACTLESS PROOF OF DELIVERY

- Driver takes photos of goods on site, geotagged for proof of location
- Driver types in the recipient name and X in place of the signature (as per current processes)
- ANC 'thank you' cards with NPS instructions to be left with the goods.

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PHYSICAL DISTANCING at LOADING

All ANC delivery professionals must continue physical distancing and wear a mask at loading:

- Maintain 1.5 metres from others wherever possible
- Wear a mask
- Stay in vehicle until load is ready
- Avoid unnecessarily walking around sites.



MASK ARE MANDATORY

Masks are mandatory including indoors, and must be carried at all times. Please wear it properly:

- Wash or sanitise your hands before putting it on or taking it off
- Make sure the mask covers nose and mouth, fits snugly under your chin, over the nose and sides of face
- Do not touch the front of your mask while wearing or removing it
- Do not allow the mask to hang around your neck or under your nose
- Do not reuse single use masks; wash and dry reusable masks and store in a clean dry place.



PRACTICE GOOD HYGIENE - ALWAYS

- **Wash your hands** often with soap and water, and/or use alcohol-based hand sanitisers
- **Cover coughs and sneezes** and dispose of used tissues immediately
- **Avoid touching your eyes, nose and mouth**
- Clean and disinfect surfaces: steering wheels, dashboards, internal vehicle surfaces
- Clean and disinfect objects: mobile phones, keys, wallets, pens and work passes
- Increase fresh air flow by opening windows or adjusting air conditioning



IF YOU'RE SICK GET TESTED QUICK

- **Stay home** if you or a member of your household is waiting for test results
- **Stay home** if you or a member of your household could be a COVID-19 close contact
- **Stay home** if you're unwell (fever 37.4+, sore throat, cough, shortness of breath, runny nose).
- If you're sick get tested quick.

Thank you for your care, professionalism and vigilance throughout these unprecedented times.

For any questions or concerns, please contact [Matt Wheatley](#), ANC National Safety & Compliance Manager, telephone: +61 418 683 140.