

COVIDSafe Deliveries

**DELTA
STRAIN**

ACT Lockdown - Delta Restrictions

Complex Deliveries STOPPED. Masks are MANDATORY.

Effective 5pm Aug 12 [ACT Lockdown](#)

CONTRACTOR CARE: If ANC Contractors have any concerns with the delivery site based on the recipient's health indicators (COVID-19 or flu like symptoms) please consult with your ANC Manager.



CONTACTLESS DELIVERIES **CONTINUE**

- Front Door
- Inside the Front Door
- Into the Garage

Recipient must ensure 1.5m physical distancing and wear a mask at all times, with only one person communicating with the delivery team.

ANC delivery teams must ensure 1.5m physical distancing and wear a mask at all times.

ANC will send an SMS directing customers to **SAFE DELIVERIES** during COVID-19.



COMPLEX DELIVERIES **STOPPED***

- No Delivery Into Room of Choice
- No Installations
- No Assembly
- No Unpacking and Removal of Packaging
- No Removal of Old Comparable Product

***Exception:** Essential white goods only. No person, other than another ANC Contractor, is in the same room as the delivery team when carrying out prescribed work..

Delivery restrictions minimise time onsite, maximise physical distancing and protect everyone in the delivery chain.



CONTACTLESS PROOF OF DELIVERY

- Driver takes photos of goods on site, geotagged for proof of location
- Driver types in the recipient name and X in place of the signature (as per current processes)
- ANC 'thank you' cards with NPS instructions to be left with the goods.

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PHYSICAL DISTANCING at LOADING

All ANC delivery professionals must continue physical distancing and wear a mask at loading:

- Maintain 1.5 metres from others wherever possible
- Wear a mask
- Stay in vehicle until load is ready
- Avoid unnecessarily walking around sites.



MASK ARE MANDATORY

Masks are mandatory including indoors, and must be carried at all times. Please wear it properly:

- Wash or sanitise your hands before putting it on or taking it off
- Make sure the mask covers nose and mouth, fits snugly under your chin, over the nose and sides of face
- Do not touch the front of your mask while wearing or removing it
- Do not allow the mask to hang around your neck or under your nose
- Do not reuse single use masks; wash and dry reusable masks and store in a clean dry place.



PRACTICE GOOD HYGIENE - ALWAYS

- **Wash your hands** often with soap and water, and/or use alcohol-based hand sanitisers
- **Cover coughs and sneezes** and dispose of used tissues immediately
- **Avoid touching your eyes, nose and mouth**
- Clean and disinfect surfaces: steering wheels, dashboards, internal vehicle surfaces
- Clean and disinfect objects: mobile phones, keys, wallets, pens and work passes
- Increase fresh air flow by opening windows or adjusting air conditioning



IF YOU'RE SICK GET TESTED QUICK

- **Stay home** if you or a member of your household is waiting for test results
- **Stay home** if you or a member of your household could be a COVID-19 close contact
- **Stay home** if you're unwell (fever 37.4+, sore throat, cough, shortness of breath, runny nose).
- If you're sick get tested quick.

Thank you for your care, professionalism and vigilance throughout these unprecedented times.

For any questions or concerns, please contact [Matt Wheatley](#), ANC National Safety & Compliance Manager, telephone: +61 418 683 140.