

# ONE TEAM RECOGNITION

## NOMINEES FOR MONTHLY AWARDS

Employees & Drivers

*Being for: August 2020*

**@congratulations to everyone who has been nominated this month.**

### ANC Team Members

Name	Driver/Dept	Reason for nomination	State
Finn Dunleavy	National sales	I would like to nominate Finn Dunleavy for the monthly award. Managing IKEA is an easy task. Like all major clients at times you have internal challenges to get results. Yet Finn demonstrates a high level of professionalism, does not complain, and continues to look at ways to get outcomes and adds value to the client. Finn is a very skilled Account Manager and can deliver a presentation better than anyone in the business and should be recognised and rewarded for his efforts	National
Julius Waras-Carstensen	National sales	I speak on behalf of my entire team when I say we could not do what we do without the assistance of Julius. No issue is ever too big or too small, he is always there to listen, mentor and provide direction. His above and beyond attitude continuously inspires me and my team to put our best foot forward. We really appreciate everything you do!	National
Danielle Hughes	Operations	Danielle is the hardest worker ever, she will always help no matter how busy she is with her own jobs, she will do anything for anyone, she is a try asset to the company,	NSW
Jess Quealey	Operations	Jess is like a bulldog, she will not let go until she has resolved the issue.	NSW
Kelly Armstrong	Operations	Kelly on number off times has stayed back to help other team members just to make sure job is done. Her attitude to the job is second to none. Even when Kelly is not well she will turn up to work to make sure that the job is done and still help others.	NSW
Mark Nelson	Operations	Mark is dedicated to his role and getting the best outcomes for our client, IKEA, and the ANC team	NSW
Matt Latimore	Operations	Superstar, Works so hard.	NSW
Nick Kotevski	Operations	Goes above and beyond to make sure the operation runs as smoothly as possible. Great asset to ANC	NSW
Tung Bui	Operations	August is the month Tung gets this! Passionate in his role and client(s) to the point of slight madness. But for someone who holds our customers in the same regard, we'd have it no other way. a few months in, but challenges us all equally to provide simply, the service the customers are paying for. Yet again, a brilliant addition to the Bunnings & Corp team and great work Tung.	NSW
Allison Leitner	Operations	Alli is always so lovely to work with and always helps out when she can! Definitely miss hearing her everyday.	QLD
Graeme Reid	Operations	Graeme is really powering through with constant high levels of Bunnings jobs. It's been a pretty busy several months and he continues to just get it done and put in the extra hours if needed. Thanks Graeme!	QLD
Jenny Hatch	Operations	Jenny just always smashes it no matter what job she does or helps out with. Definitely will notice her absence when she is on holidays. Thanks for always going above and beyond Jenny!	QLD
Jodi Abraham	Operations	Jodi has really jumped in to help out the Bunnings team during Covid and has had to take on a fair few new tasks while WFH and still manages to power through and put in the extra time if needed (which a fair few days they are needed) thanks for always being a team player.	QLD
Robyn Harris	Operations	Robyn has been a huge support through the JB TGG implementation in QLD and ongoing. Her attention to detail is excellent and she always helps with a smile. I would like to thank Robyn for her efforts and her lovely attitude to always assist.	QLD
Sandra-Lee Rose	Operations	Nom 1. Sandra has been a huge help in the driver onboarding and compliance area and does so with a smile on her face ! Nom 2. Even before officially moving over into the compliance space Sandra has been smashing it and always doing the most while still juggling her normal tasks. Always happy and easy to work with~! Nom 3. Has been a huge help to the team and continues to exceed expectations.	QLD
Trevor Harris	Operations	Trev has been smashing it with all the extra workload happening and always puts up with my bad jokes when I call! Even when crazy busy he always does the most to help out and ensure the drivers are happy too. Thanks Trev :)	QLD
Warwick Shepherd	Operations	I think everytime I see Warwick he looks tired from his super early mornings at JB/TGG. But always has a smile on and is great to work with. A hard worker who definitely goes out of his way to help when he can.	QLD
Teri Mavrangelos	Operations	Nom 1. Teri is hard working and cheerful and brings a wealth of knowledge to the team, nothing to hard for Teri, always helpful and fun to work with Nom 2. Teri always helps out when someone is sick or on annual leave. She is here for us at whatever time we need her and even when given short notice. She is an exceptional worker and we are so lucky to have her as a part of our team. Nom 3. Teri is always a pleaseure to work with, nothing is ever to much trouble for her. She is always our go to girl & there to help in anyway she can .	SA

Name	Driver/Dept	Reason for nomination	State
AA VIC TEAM	Operations	Nom 1. Always being awesome and helping out, going well and beyond the need to help, the literal backbone of the team. Nom 2. Shelby, Lauren, Dana, Natalie, Brittany & Donna. You have all done an absolutely outstanding job over the past month with the massive jump in our Bunnings job volumes. Answering the never-ending phone calls, rescheduling jobs with customers and stores that we haven't been able to get out, calling delays and jumping in to help allocate when we have needed it. You have been the backbone of the operations over the last month and all of your amazing work and effort does not go unnoticed at all. You are all superstars! THANK YOU!!!	VIC
ALL TEAM VIC	Operations	Nom 1. AMAZING EFFORT- What more can be said that already hasnt been. The team is working so well that when the record days keeps tumbling it feels like they are keeping something in reserve!! Team Victoria for the win EVERYDAY. Michael Jordan used to say "Talent wins games, but teamwork and intelligence win championships." and this is true in Victoria. So much talent, but the team work and the want to support your team is ensuring everyday is a WIN! Nom 2. What has been achieved is nothing short of amazing and every single team member deserves this nomination! overtime, working every weekend, double shifts and all with a smile. A very special group of individuals that are a great example of what it means to be "one team"	VIC
Dana Ivanisevic	Operations	Dana is great to work with and super helpful. Really enjoyed working a bit more with her recently and hopefully will get to do so more in future! :)	VIC
Dean Blanus	Operations	For delivering he and Tara's beautiful baby during lockdown, the most precious delivery, the most challenging delivery, the most joyous delivery. Utterly amazing.	VIC
Eilis Spence	Operations	Eilis, you have done an incredible job over the past month with the massive jump in bunnings job volumes. The effort you have put into organizing all the outside hire drivers and trying to make sure that everything has been put in place to ensure that each day runs smoothly whilst continuing to allocate thousands of jobs each day has been nothing short of amazing! Great job :)	VIC
Fernando Serra	Operations	Fernando has been a huge help over the last month, jumping in to allocate ECP's and help out setting up new drivers, even at the sacrifice of getting his own work done in time. Thank you ECP Lord, you are a champion! :)	VIC
Glenn Uccello	Operations	Nom 1. Glenn's leadership qualities are second to none, he demonstrates this along with ANC's Values 24hrs a day. Nom 2. Great leader of his people and has demonstrated he would do anything for his amazing team. Always first one to ask how he can help. When the chips are stacked against you, Glenn has shown that he is the person you want in your corner with you! Great leadership of a great team!	VIC
Gunjan Desai	Operations	Nom 1. Gunjan has settled into the role of Allocator for VIC, SA & QLD. He is doing a great job and dealing with the drivers as well. He is also handling the "early" mornings very well!! Welcome aboard Gunjan and keep up the good work Nom 2. Gunjan has been an incredible help in the JB Hi-Fi & TGG allocation space, he is always solving problems and always communicating with drivers and strengthening his relationships with the delivery teams which has been a huge assistance this month.	VIC
Heath Mc Gill	Operations	Heath has demonstrated his value to ANC by going above the call of duty with one of our Major clients in Blackwood's. Heath ability to steer the business through tough times has been nothing short of outstanding. Onya Heath	VIC
Lauren Cank	Operations	Nom 1. Got to work with Laura for the first time recently and had great fun :) Really positive and bubbly attitude during a tough time down in VIC and just a great team player. Keep up the great work ! Nom 2. Lauren has stood out to me this month for her high attention to detail and care when it comes to the JB H-Fi & TGG space, she is the first to jump on a problem, find a solution and always prioritises communication with the customer and client.	VIC
Leigh Blaker	Operations	Always helping out, willing to teach and guide with any problems.	VIC
Natalie Rozic	Operations	Natalie hasn't been here for very long but we don't know where we would be without her, she has been an incredible help to the entire team and continues to excel in every area of work.	VIC
Ryan Carter	Operations	Ryan always helps to cover the outstanding work and keeps me entertained with stories of his new puppy.	VIC

ANC Delivery Professionals			
Name	Driver/Dept	Reason for nomination	State
Eddie Saade	851	Nothing is too small or too large for Eddie. He helps out where ever he can. Always happy and friendly to everyone. Very committed to his job.	NSW
Harsimran Singh	7101	A great IKEA/ANC representative. I had a delivery from IKEA on Friday afternoon and I just wanted to compliment your drivers on the day. They were so accommodating and helpful, they placed cartons where they were needed and nothing was too much hassle. I have just moved house over the past few weeks and have dealt with a lot of delivery companies and your drivers were certainly some of the best I have had over past few weeks. The Drivers name was Harsimran and he gave me his driver no. 7101. Thanks again for providing such a helpful service, especially during difficult times.	NSW
Manjinder Sharma	7028	Driver always willing to help multi skilled in all accounts. No job is too hard for this team. He has gotten ANC out off trouble on a number off times.	NSW
Nick Saade	880	Nick is very committed to our customer and to the customers of our customer. Always on time, helpful and friendly.	NSW
Osama Hassan	799	Osama has a great attitude always willing to assist at the end of the day if an emergency crops up.	NSW
Saif Alyasserri	7106	On a number of occasion we have called on Saif to help with difficult deliveries. Saif has helped out on all occasions without any problems or complaints. Well done Saif and keep up the good work!	NSW
Sami Nahlous	5002	Nom 1. Great customer feedback and a standout driver! I have sent a note to Ikea regarding my delivery today but wanted to make sure your company knew about the absolute best delivery person ever to come to my door – Sammy. I only wish I could have got a surname. Apart from the very good service from Ikea your delivery was exceptional. Sammy made my day with his attitude and the care he took delivering the goods. What an ambassador for your company and I hope he receives acknowledgement he deserves. I only wish there were more people around like Sammy. Thank you! Nom 2. Great customer service - "Apart from a great Ikea service, as usual, I would like to acknowledge the delivery driver - Sammy - who was absolutely the best delivery person ever to come to my front door. What a joy he was and his happy disposition made my week!"	NSW
Chirag Patel	667	Nom 1. Chirag is an absolute pleasure. He is always doing his best to complete his work in a timely manner and providing the best customer service to his customers. Chirag always helps where he can and is a fantastic member of the ANC Team. Nom 2. Chirag & team have been a real stand out this month, their communication has been excellent, they always call to seek advice and direction and we just really appreciate being able to rely on them	QLD
Micheal Stanton	690	Michael & team have been incredible day in and day out this month, no real surprise here, we are always able to count on this team to help out!	QLD
Steve Wall	244	Steve is a favourite amongst the Bunnings stores. He comes to work everyday with a Can-Do attitude and nothing is ever too hard to complete.	QLD
Syed Ali	668	Syed is a lovely driver to speak to and is always willing to help in any way he can. Syed received some great feedback from the HDC about a delivery. The customer was extremely happy and wanted to give the driver the highest rating.	QLD
William Perfect	657	Williams & offsider have been excellent on JB Hi-Fi & The Good Guys as well as Miele, we have heavily relied on them for their great installation skills and above and beyond attitude this month.	QLD
Amandeep Singh & Sunderjot Singh	204	These guys do an amazing job as a 2 man team out of Bunnings Trade. They have a very physical taxing job hand unloading building materials to various sites. The job they do is even more challenging in the current season due to the inclement weather. They also have a great working relationship with all the staff at the Bunnings trade centre. Well done boys, keep up the great work.	SA
Avtar Singh	232	Nom 1. Avtar is to be commended for his customer service provided to BBQ Galore, they expressed that he is polite, arrives early & uses initiative to load freight that is ready & patiently wait for the rest to be prepared. Avtar also does this while going about his daily deliveries to all customers & clients Nom 2. Avtar is always so happy to go above & out of his way to assist ANC, & the receiving customers.	SA
Dave Willmott	170	The feedback from Bunnings stores has been brilliant. Dave has assisted stores to deliver great customer service and happy team members	SA
Harpreet Singh	538	Harpreet has been great to work with and has taken onboard all the changes in the TGG space well	SA
Imran Ali	36	Imran is a silent achiever you presents to work everyday and handles what is ever allocated to him. He is a very serious looking man but has an amazing ability to bond with his fellow contractors and staff. Keep up the great work Imran. Smile buddy.	SA
Nicholas Day	78	Nick has been doing some training in The Good Guys space and has been doing a fantastic job.	SA
Nishan Panesar	565	He has been a great help lending a hand to TGG's new drivers	SA
Raminder Singh	540	Raminder has been amazing this month! Whenever I speak to him he always friendly and makes us laugh, he has also been very helpful in covering same day jobs and just overall been helpful :)	SA
Ravi / Harpreet	534/544	Allways helping out, can call on them whenever needed and won't get a no for an answer (unless unsafe to do so), keep up the good work guys!	SA

Name	Driver/Dept	Reason for nomination	State
Ravikant Tomar	546	Ravi & his entire team have been amazing this month, all of these drivers and offsiders are a pleasure to deal with. We appreciate their hard work and high level of communication with the operations team.	SA
Tej Singh, Amrit Singh & Gagadeep Singh	528 & 529	This dynamic trio form a great team that work out of the IKEA site. They perform their job to a high standard each and every day. They never complain and always offer extra assistance when required. IKEA work is very physical and offers up tricky scenarios on a regular basis but these boys just get on with the job. Superstars they are and a very much valued team.	SA
Dean Williams	671	Dean & team are always willing to help out with extra deliveries and go above and beyond for customers, in particular their communication with the operations team is always top notch!	VIC
Harpal "Hazza" Bajwa	3130	Nom 1. Hazza has been doing an amazing job for ANC! He is always happy to help out with whatever is needed, and has jumped from his crane truck into his car at times to help us out in delivering ECP's when we have really needed the help! Thanks Hazza, you are a champion! Nom 2. Hazza is universally loved and appreciated by all stores he services. Its incredible how many times he is asked for specifially, its a cedit to his work ethic and endeavour to support ANC and Bunnings every day! He is a credit to ANC everyday he pulls on our uniform!	VIC
Hossein Shadkam	3442	Hoss has done some great work over the past month! He has been happy to work wherever we need him, and still keep up a high quality standard of work! Hoss has often had to drive to the East to help us out, it is much appreciated Hoss! Keep up the great work! :)	VIC
Lord Zerom	3764	Lord has made a great impression since joining ANC! He is always willing to go the extra mile to ensure he delivers all his jobs on time and with a smile, and always willing to help out when its needed! Great job Lord, Keep up the great work! :)	VIC
Parminder Singh	3423	Param consistently gets through large delivery days for Blackwoods. Always willing to try to do as much as possible.	VIC
Ravneet Jaggi	3344	Rav has been a great help to ANC over the last month, he is happy to travel anywhere and do anything that is needed of him, even jumping out of his crane truck and hopping into his car to help deliver ECP's!! Great work Rav!!	VIC
Stewart Bray	3114	I have been lucky enough to work alongside Stewart at the Vermont E-store. Always Happy to help other drivers and to take additional freight. A true delivery professional.	VIC
Zivko Kolevski	3248	Ziv is always offers to help other drivers when they are busy at Blackwoods. Consistently makes himself available for additional Bunnings work.	VIC